

SCRUTINY BOARD (ADULTS,HEALTH & ACTIVE LIFESTYLES)

TUESDAY, 22ND OCTOBER, 2019

PRESENT: Councillor H Hayden in the Chair

Councillors C Anderson, Dr John Beal,
N Harrington, M Iqbal, C Knight, G Latty,
S Lay, A Smart, P Truswell and A Wenham

Co-opted Member present - Dr J Beal

44 Appeals Against Refusal of Inspection of Documents

There were no appeals.

45 Exempt Information - Possible Exclusion of the Press and Public

There were no exempt items.

46 Late Items

There were no formal late items. However, some supplementary information in relation to Item 7 (Leeds Community Dental Services) was submitted and distributed to Members prior to the meeting (Minute 50 refers).

47 Declaration of Disclosable Pecuniary Interests

There were no declarations of disclosable pecuniary interests. However, Dr J Beal wished for his membership of the Regional Dental Clinical Commissioning Executive to be noted.

48 Apologies for Absence and Notification of Substitutes

Apologies for absence were received from Councillor J Elliot and Councillor D Ragan.

No substitute members were in attendance.

The Chair noted that the Board wish Councillor Elliot a speedy recovery.

49 Minutes - 17 September 2019

RESOLVED – That the minutes of the meeting held 17th September 2019 be approved as an accurate record.

50 Leeds Mental Wellbeing Service Mobilisation Arrangements

The Head of Democratic Services submitted a report that introduced a joint report from NHS Leeds Clinical Commissioning Group and Leeds Community Healthcare NHS Trust providing an update on the new Leeds Mental Wellbeing Service and the associated mobilisation arrangements.

The following were in attendance:

- Sam Prince – Executive Director of Operations, Leeds Community Healthcare NHS Trust
- Kashif Ahmed – Head of Commissioning (Mental Health and Learning Disabilities, NHS Leeds CCG)
- Jon Davis, Director of Northpoint Wellbeing
- Dan Barnett, Head of Business Development, Leeds Community Healthcare NHS Trust
- Steve Callaghan – Head of Service (Leeds Community Healthcare NHS Trust)

The Executive Director of Operations (LCH) introduced the item, providing some of the background to the new contract and the range of partners involved.

Members were informed that there were some legacy issues (i.e. waiting lists) to overcome from the previous contract, however the service was intended to launch on 1st November 2019, with a public launch in April 2020.

Members discussed a number of matters, including:

- *Digital resources.* In response to a query, Members were informed that a substantial proportion of additional funding had been invested in increasing capacity, including investment into online therapy offers. Members were advised that patients would be offered face-to-face alternatives if online services were not preferable.
- *Underrepresented groups.* Members were keen to understand how underrepresented groups would be reached as part of the new arrangements, and were advised that the partnership includes peer experts through a number of local community groups to identify barriers to access.
- *Communications.* In response to a query, Members were informed that the new arrangements had been communicated to all referrals and people who remained on waiting lists, ahead of the public launch in April. Additionally, the employer's network across the city would be utilised to ensure that messages are disseminated throughout the workplace. Members also suggested that the mobilisation arrangements could be advertised via trade unions.

The Scrutiny Board welcomed the intended service model, in particular the much broader universal service offer that went beyond the previous IAPT service arrangements. Members believed the new arrangements provided a significant opportunity to improve access to primary care mental health / wellbeing services.

Reflecting the Board's comments, the Chair requested that following the planned public launch in April 2020, those in attendance return to the Scrutiny Board early in the new municipal year (2020/21) to provide assurance that the legacy waiting lists have been addressed and also to provide a more general update on the progress of the new arrangements and the associated success measures.

RESOLVED – That the contents of the report be noted and the future reporting requests identified at the meeting be actioned.

51 Leeds Community Dental Services

The Head of Democratic Services submitted a report that introduced a report from Leeds Community Healthcare NHS Trust on the outcome of its public engagement and consultation on the future delivery of Community Dental Services and the proposed next steps.

The following were in attendance:

- Sam Prince, Executive Director of Operations, Leeds Community Healthcare (LCH)
- Jane Ollerton, Dental Commissioning Manager, NHS England

Members were advised that Emma Wilson, Head of Co-Commissioning (Yorkshire and Humber), NHS England who had been due to attend the meeting would no longer be in attendance due to unforeseen circumstances.

The Executive Director of Operations (LCH) introduced the report, providing Members with an update following consultation regarding the proposed changes to Community Dental Services in Leeds.

Members were informed that the consultation response rate had been lower than expected.

Members discussed a number of matters, including:

- *Consultation model.* Members reflected that the commissioning model should have included third sector organisations and community groups who work with vulnerable groups.
- *Oral Health Needs Assessment (OHNA).* In response a query, Members were informed that an OHNA was carried out by Public Health England at a Yorkshire and Humber level. Members were further advised that under previous contract arrangement the level and type of reported performance data had been inconsistent. Service providers had been asked to provide further details which were currently undergoing analysis. Members expressed concerns that the needs of patients who access specialist services had not necessarily been reflected as part of the procurement process and the level of need may be in excess of that planned for under the current proposals.

Members requested a further report be provided on the level of local need and how this would be met by the proposed changes.

- *Travel time and home visit arrangements.* Members requested more information around the number of requests for domiciliary care, along with assurance that savings from closing sites would be reserved for supporting people to travel to appointments further afield.

RESOLVED – That the contents of the report be noted and the future reporting requests identified at the meeting be actioned.

52 Leeds Health and Care Plan: Continuing the Conversation

The Director of Adults and Health submitted a report that provided an update on the review and refresh of the Leeds Plan, including an overview of the engagement to date that has supported its development.

The following were in attendance:

- Paul Bollom, Head of Leeds Plan, Adults and Health
- Sue Robins, Director of Operational Delivery, Leeds CCG

The Head of the Leeds Plan introduced the report, including recommendations made by the Care Quality Commission (CQC) for improvements to the plan and some of the actions taken to address issues raised.

Members discussed a number of matters, including:

- *Recruitment and retention of staff.* Members noted that a comprehensive strategy is needed to address staffing problems, particularly in advance of the development of the new Leeds Hospital.
- *Oral health.* Members queried the current status of oral health within the Leeds Plans, and were assured that local dentistry will form part of the prevention work programme.
- *Health infrastructure for new housing developments.* In response to a query, Members were informed that health partners were now receiving housing applications in early stages of development and are able to provide input to address population changes. Members sought an update from the upcoming 'Health and Planning Workshop' for the next meeting.

RESOLVED – That the contents of the report be noted.

53 Update on the CQC Leeds System Review Action Plan

The Director of Adults and Health submitted a report that set out progress against the agreed action plan following the Local System Review (LSR) of Leeds on how services are working to care for people aged 65 and over (including those living with dementia), undertaken by the Care Quality Commission (CQC) and reported in December 2018.

The following were in attendance:

- Paul Bollom, Head of Leeds Plan, Adults and Health
- Shona McFarlane, Deputy Director (Social Work and Social Care Service), Adults and Health

The Head of the Leeds Plan introduced the report and provided an update on progress made in relation to the action plan. Members were advised that there were no outstanding red actions, however, that the nature of demographic changes require continuous reflection of the plan.

Members discussed a number of matters, including:

- *Patient experience.* Members were supportive of the approach to understand patient experience during development of the actions by Health and Wellbeing Board in partnership with HealthWatch.
- *Clear measures and data for outcomes.* Members sought assurance that there were clear metrics in place to measure outcomes, and were informed that a separate dashboard, that includes key metrics, would be circulated to Members following the meeting.

Members also noted the establishment of the Care Homes Oversight Board highlighted at the meeting and agreed further consideration should be given to how that Board should provide assurance to the Scrutiny Board in the future.

RESOLVED – That the contents of the report be noted.

Councillor C Anderson and G Latty left the meeting at 15:55 p.m. at 16:05 p.m. during discussion of this item.

54 Chair's Update

The Head of Democratic Services submitted a report that provided an opportunity for the Chair of the Scrutiny Board to outline some areas of work and activity since the previous Scrutiny Board meeting in September 2019.

The Chair provided an update to the Board regarding a number of matters, including:

- An update on the quality of care in nursing and residential care homes in Leeds;
- National Audit Office recently published report that sets out the government's progress in ensuring supplies to the health and social care sectors should the UK leave the EU without a deal;
- The recently published State of Care Report 2019 by the Care Quality Commission.

RESOLVED – That the contents of the report be noted.

55 Work Schedule - October 2019

The Head of Democratic Services submitted a report which invited Members to consider the Board's work schedule for the remainder of the 2019/20 municipal year.

The Principal Scrutiny Adviser introduced the report and noted the number of unscheduled areas of discussion that the Board agreed to consider at the first meeting of the municipal year. Although Members agreed that some of the issues required standalone items, such as further consideration of Community Dental Services and Women's Reproductive Health, it was suggested there was opportunity for some items to be merged into broader discussions.

RESOLVED – That an updated work schedule, reflecting the comments made at the meeting, be presented to the next meeting of the Board for consideration.

56 Date and Time of Next Meeting

Tuesday 26 November 2019 at 1:30pm (pre-meeting for all Board members at 1:00pm).

The meeting ended at 16:15 p.m.